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1ST QUARTER | 2024 NEWSLETTER

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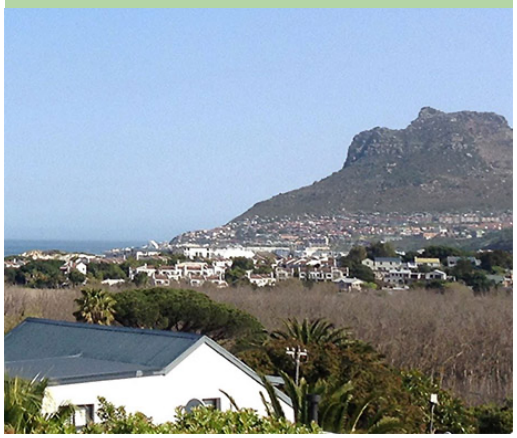
latest news •••

Changes to our Board

We are delighted to let you all know that Debby Meinhold has joined the Penzance Estate CID Board.

Debby is engaging with all portfolios and will be looking at areas where she can best assist per her experience. Welcome Debby!

At the same time, we say goodbye to Keri Cross, who resigned from the Board at the end of last year, but who is never far away. Thank you for everything you have done for Penzance, Keri!



Chairperson's address

Dear Residents of Penzance Estate,

Welcome to our first newsletter for 2024. Penzance Estate is where community spirit thrives and safety is paramount. It is my pleasure to extend a warm greeting to all new residents joining our vibrant community.

For those unfamiliar, a City Improvement District (CID) is a self-governing entity formed by property owners within a specific area to improve and maintain the area's cleanliness, safety, and overall quality of life. As members of the Penzance Estate CID, you have a direct stake in enhancing our neighbourhood's well-being.

To become a member of our CID, the process is straightforward. Simply reach out to our administration office, where our dedicated staff will guide you through the membership application process.

I'm delighted to share that our recent Annual General Meeting held in December was a resounding success. During the meeting, it was determined that our primary focus for 2024 will continue to be on public safety. As such, we continue to allocate the maximum allowed 75% of our monthly budget towards initiatives aimed at bolstering safety measures within our community.

Finally, I encourage all residents to actively participate in our regular board meetings. These meetings provide an open forum for discussion, where residents are invited to voice any concerns, offer their time as volunteers, or provide valuable feedback on how we can further improve our neighbourhood.

Together, we can continue to make Penzance Estate a safe and welcoming haven for all who call it home.

Warm regards,

Mariette ***CHAIRMAN - PENZANCE ESTATE CID***

meet the Gardeners •••







< McDonald and Rashied





Beautification Update

We would like to express our sincere appreciation for the provision of much needed water for the verges during the past hot summer months. It has been invaluable and is making a significant impact on the overall success of the beautification project.

We have mulched and wood chipped all the planted areas, and we are hopeful that this will retain the moisture in the soil for a bit longer.

Since the inception of the Penzance Estate CID, numerous pavements and verges have been cleaned up and planted, including the maintenance and upgrade of the entrance to the Estate. You will see evidence of the improvements as you walk along Payne, Louw, Barry, Armour, van Oudsthoorn and Lategan streets.

Thank you to each and every person who has donated plants for our verges.

Our vision is to enhance the aesthetics of our community by creating a more beautiful and welcoming environment for everyone.

As you enjoy our neighbourhood, please be kind to MacDonald and Rashid when you see them working in the blazing hot sun. They would certainly appreciate the offer of some cold water ☺ .

Thank you!

Contact us on penzanceestate@gmail.com with ideas!

Security Update

We are pleased to report a sustained low incident rate in our community over recent months, a testament to the collaborative efforts in enhancing our security infrastructure. Our partnership with the CCP Team and security specialists, FirstAlert and Deep Blue, has been instrumental in this achievement.

The innovative FirstAlert system has proven effective, enabling the CID Security team to promptly receive real-time alerts and video snippets via WhatsApp, ensuring vigilant monitoring around the clock. On average, we register 10-15 alerts daily, with Deep Blue actively responding to 2-3 for on-site assessments. The majority are benign, often related to familiar community activities.

In our ongoing commitment to safety, the CID team has installed electrified fencing at Sijonga School's gate and introduced a remotely monitored system for managing access at both the Sijonga and Silikamva gates. This system not only bolsters security for the schools but also contributes to the overall safety of our area by preventing unauthorized gate access during off-peak hours.

Furthermore, a dedicated contractor, recognizable to those residing along the perimeter, conducts weekly inspections of the Penzance boundary fencing to ensure its integrity. Any necessary repairs are promptly addressed by our CID team. Residents can expect to see these routine inspections typically on Fridays or Saturdays.

In the sphere of technological advancements, we've successfully tested a state-of-the-art dual thermal camera on our fence line. With plans to upgrade to this superior technology in 2024, we anticipate enhanced nocturnal human movement detection capabilities up to distances of 150-200 meters. This upgrade will also enable us to streamline our camera network along the boundary for a more efficient surveillance setup.

We also continue to use CCP as our system intrusion testing team and they conduct regular tests to check for any areas of improvement in security monitoring.

Lastly, we've installed two new 270-degree cameras at strategic intersections, significantly improving road coverage with a single unit where previously multiple cameras were required.

Your peace of mind is our priority. We thank you for your continued support and remain dedicated to maintaining Penzance as a safe and secure place to call home.

Warm regards,
The Penzance Safety Committee



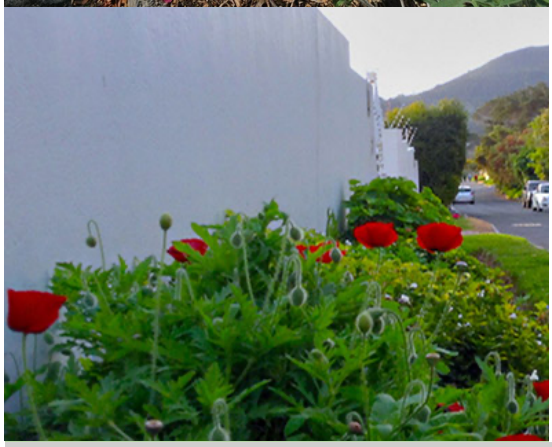
Are you a member?

If you are not yet a Member of the CID, please remember that only Members are able to vote at the AGM.
So, sign up, and have your say!

Download the required documents here and email a completed and signed copy to penzanceestate@gmail.com
Note that if your property is held in the name of a corporation or trust, supporting documentation is required.

A few reminders…





Dog Walkers

A gentle reminder to all those with furry friends, to please pick up after them as you walk our lovely neighbourhood streets. We would also ask that you keep your dogs away from verges that have been newly planted. Let's all help to maintain a healthy and happy environment for dogs and people alike. Thank you!

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Verges

We would like to remind all residents to please respect each other's' verges. Please do not dump garden waste or other rubbish. The team is working hard to beautify our neighbourhood so we would appreciate all the help possible. Thank you!

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CCT Service Requests

A reminder that all municipal issues can be logged via CCT's Service Request website which can be accessed here This includes everything from burst water pipes to illegal dumping, uncollected refuse, overgrown plots and more. Residents should please in the first instance log any issues with CCT but thereafter, unattended to issues can be flagged to the CID for escalation via our Ward Councilor. Please include a reference number.

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Suggestions

We would like to hear your suggestions for improving our CID so please send them via email for comment.

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POPIA Act

In accordance with the Protection of Personal Information Act, 4 of 2013, should you no longer wish to receive communication from the Penzance Estate CID, please email penzanceestate@gmail.com and ask to be removed from the distribution list.

Contact us on penzanceestate@gmail.com with ideas!